



BERKSHIRE GAS

November 16, 2018

Dear Natural Gas Waiting List Member;

As you know, Berkshire Gas has been operating under a moratorium preventing us from adding new or added natural gas service in Franklin and Hampshire Counties while options for providing additional service are fully analyzed and assessed.

We are reaching out to you and other individuals and businesses that had previously asked to be placed on a waiting list for possible future natural gas service to advise you that our analysis and assessment has now been completed.

Regrettably, our analysis has concluded that the two options identified as most practical for offering additional service in Franklin and Hampshire Counties, have proven to be far too costly to be economical for our customers. Additionally, the implementation of either option would likely drive our natural gas rates well beyond those of competing fuels. Consequently, the moratorium on natural gas service will have to continue indefinitely due to limitations on the capacity of the delivery system in your area. The conclusions of our analysis and assessment are also being communicated in newspaper advertising, a copy of which is included with this letter.

While we regret this decision, without a viable pipeline alternative, we have to abide by the limitations of the moratorium in order to continue to serve our existing customers in a safe and reliable manner.

We would encourage you to pursue other energy alternatives at this point, as we will no longer be maintaining a waiting list for future service.

Thank you for your interest and please don't hesitate to contact me if I can answer any questions for you concerning this matter.

Sincerely,

Karen Zink
President & COO

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